

How to Use Planet Telecom

To place a long distance call or a long distance fax:

1. First call the system at:
 - **665-8105** (Local Edmonton area).
 - **1-866-898-7771** (From North America. Surcharge applies.)
2. After the interactive voice system answers, type in your USER ID and Authentication Code.

Your USER ID is:	
Your Authentication code is:	

3. Next the interactive voice system will prompt you to enter the long distance number that you are calling.
 - For Canada, USA and the Caribbean, dial **(1) (area code) (phone number)**.
 - Anywhere else, dial **(011) (country code) (area code) (phone number)**.

Keep your USER ID and AUTHENTICATION CODE a secret!*

If you encounter any difficulties or need assistance, please call the Customer Service Line at:

Edmonton **409-9000 Ex.21**
Anywhere in North America: **1-866-296-7771 Ext. 21.**



Thank you for using Planet Telecom.